

## Services

- Resource materials
- Preview service
- Public inquiry
- Consultative services



Ontario

Ministry of  
Consumer and  
Commercial  
Relations



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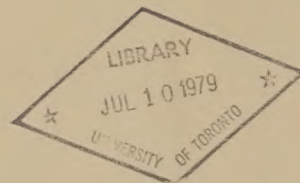
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# Consumer Information Centre

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## Guide to services

## Access

The Consumer Information Centre is open from 8:30 a.m. to 4:45 p.m., Monday through Friday.

**Main Floor**  
**555 Yonge Street**  
(at the corner of Wellesley Street)  
**Toronto, Ontario**  
**M7A 2H6**

Telephone No. (416) 963-1111

The ministry of consumer and commercial relations is in the process of developing a more active information and education program for consumers including the Consumer Information Centre. The centre is designed to make consumer information more accessible to the public and to assist consumer educators.

To reach as many consumers as possible throughout Ontario, the centre serves as a resource to assist agencies and community groups which work directly with consumers. Our staff can help professionals in the community identify their consumer needs and locate available resources throughout the province, as well as assist with special projects.

As a clearing house for consumer information, the centre gathers research reports and government studies as well as laymen's guides, textbooks, multi-media kits and games. An extensive collection of the latest corporate publications is also maintained.

Through the previewing service any consumer educator may borrow up to three items for a week at a time, exclusive of mailing. An annotated bibliography lists resource materials available from the centre.

As a public inquiry service, staff will help with questions or assist in locating information in the centre. Pamphlet and periodical files are easily searched with the help of computerized key work indexes.

Cooperative efforts with business, community programmers, educators and government could involve:

- the design of resource materials tailored to specific needs
- the presentation of an in-service training workshop
- the planning of a course/program